

find your space

Vista™ M12 & MX10

Superior sound quality and acoustic protection for headsets.



Plantronics Vista M12 and MX10 amplifiers bring superior sound-quality and acoustic protection to your telephone. As well as providing compatibility with those telephones that do not allow direct connection of headsets, the Vista M12 and MX10 offer a range of additional features to enhance the sound quality of your phone conversations.

Most of the time, what you hear via your phone or headset is what you expect – someone else speaking at a normal level. But very occasionally, unexpected and sometimes loud sounds can also be heard. Examples include network interference, fax machine tones or even something such as a malicious caller shouting or blowing a whistle.

With the acoustic shock protection built into all Plantronics professional headsets, such sounds are kept below the level where they could damage hearing. However, such sounds may still be uncomfortable and very disconcerting. The Vista M12 & MX10 both incorporate SoundGuard Plus™ to address this situation, instantly reducing such sounds to a more comfortable level.

Call Clarity™ meanwhile uses a combination of techniques to improve sound quality for the clearest possible calls.



MX10

Key features

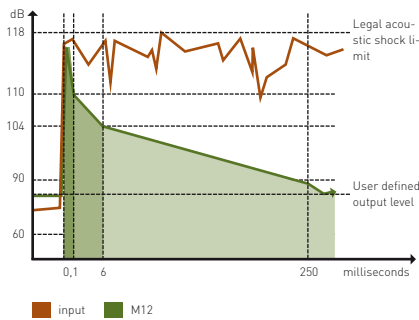
- Anti-startle acoustic protection
- Enhanced speech intelligibility
- Reduction in phone line noise
- Volume and mute controls
- Constant output volume, with automatic gain control
- Headset/handset switch
- Compatible with all Plantronics Call Centre and Office headsets
- Compatible with the majority of phone systems
- Battery option
- Two year warranty

MX10 adds:

- Independent receive volume controls for both telephone and PC/Audio devices
- Telephone/Computer audio switch with visual status indicator

SoundGuard Plus™

Plantronics SoundGuard Plus™ technology ensures loud tones are quickly reduced to more comfortable levels, using a sophisticated 3-stage process to protect users from sudden increases in sound levels. SoundGuard Plus also ensures that the normal, human voice remains natural and unchanged, delivering face-to-face clarity of communication within a contact centre or office environment.



Figures given are with midpoint volume setting 5. All limiting-levels track up and down with the volume setting, so loud noises are clamped at higher sound levels than those described above for higher volume settings, and at lower sound levels for lower volume settings. The volume control has a total adjustment range of 21dB.

Call Clarity™

The Vista M12 and MX10 amplifiers also include Plantronics Call Clarity™ system, which uses electronic signal processing to reduce phone noise for the clearest possible calls. With its Automatic Gain Control system, Call Clarity also maintains constant volume levels, as set by the user. This ensures all conversations are held at a comfortable and consistent level, regardless of the loudness of the incoming call. Additionally, carefully chosen frequencies are enhanced for maximum speech intelligibility. The Vista M12 can be used with the majority of telephone systems.

The MX10 adds the possibility of using one headset for both telephone and computer use. With independent control of 2 separate audio channels, along with audio switching capability, you can swap between a telephone call and PC audio input. For specialist applications, the volume of each channel can be individually controlled. The MX10 can even be used for voice recording.



Description	Part Number
M12/A	33413-11
MX10/UK	37247-01
M12E/A	32596-11



Headset Sales Limited, PO Box 215, Birkenhead, Wirral, CH41 1WF

www.HeadsetSales.co.uk Tel: 0870 011 7272 E-mail: sales@Headsetsales.co.uk

